

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT
 WFO 2: SOCIAL PROTECTION SERVICES
 COMMUNITY-BASED DIRECT SERVICES: STATISTICAL & ACD
 ACTUAL ACCOMPLISHMENT FOR THE 4th QUARTER OF CY 2015

ISSD
 Reviewed and Approved by: MARCELO NICOMEDES S.
 PHILADELPHIA REGIONAL DIRECTOR
 Date: January 4, 2016

Field Office/Branch: Field Office 1
 Prepared by: Cleavel Benzales (ISSD)
 Filename: 201519
 Date: January 4, 2016

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q4				Summary Jan to Mar				Q4				Summary Apr to Jun				Summary Jan to June (Disbursement)				Q4				Summary Jul to Sep				Summary Jan to Sep (Disbursement)				Q4													
		New		Carry-over		M		F		M		F		M		F		M		F		M		F		M		F		M		F															
		M	F	Total	D	M	F	Total	D	M	F	Total	D	M	F	Total	D	M	F	Total	D	M	F	Total	D	M	F	Total	D																		
1. CLIENTS SERVED FOR COMMUNITY-BASED CLIENTELE CATEGORY	INDIVIDUALS (non-residential)	252	315	547	83	57	120	266	372	637	333	425	758	118	162	280	471	527	268	765	369	1,645	1,446	787	1,645	173	193	366	131	114	245	304	387	691	1,870	1,296	3,166	276	231	507	1,611	244	285	509	144	128	276
	FAMILIES (non-residential)																																														
Special Ops CPE (non-residential)		1,001	2,496	3,497	0	0	0	1,484	3,296	4,480	1,136	2,874	4,010	0	0	0	1,139	2,879	4,018	4,017	8,035	2,890	5,471	8,361	1,098	2,261	3,359	0	0	0	1,098	2,359	3,757	3,888	1,079	4,967	3,888	2,359	6,247	3,367	0	0	0	0	0	0	
Total Clients Served		252	315	547	83	57	120	266	372	637	333	425	758	118	162	280	471	527	268	765	369	1,645	1,446	787	1,645	173	193	366	131	114	245	304	387	691	1,870	1,296	3,166	276	231	507	1,611	244	285	509	144	128	276

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1												Summary Jan to Mar				Q2				Summary Apr to Jun				Summary Jan to June (Duplications)				Summary Jan to June (Induplications)				Q3				Summary Jul to Sep				Summary Jan to Sep (Duplications)				Summary Jan to Sep (Induplications)				Q4			
		New			Capacity			M			F			T			M			F			T			M			F			T			M			F			T			M			F			T			
		M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T													
<p>Q1</p> <p>New</p> <p>Capacity</p> <p>Summary Jan to Mar</p> <p>Q2</p> <p>New</p> <p>Capacity</p> <p>Summary Apr to Jun</p> <p>Summary Jan to June (Duplications)</p> <p>Summary Jan to June (Induplications)</p> <p>Q3</p> <p>New</p> <p>Capacity</p> <p>Summary Jul to Sep</p> <p>Summary Jan to Sep (Duplications)</p> <p>Summary Jan to Sep (Induplications)</p> <p>Q4</p> <p>New</p> <p>Capacity</p>																																																					
Q1																																																					
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Summary Jan to Mar																																																					
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Q4																																																					
New																																																					
Capacity																																																					

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1						Q2						Q3						Q4					
		New			Continue			New			Continue			New			Continue			New			Continue		
		M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T
A. CHILDREN AND YOUTH	1. No. of children served	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21
	2. No. of children provided with:	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21
	B. WOMEN (18+ yrs. Old)																								
	1. No. of women served	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21
	2. No. of women provided with:	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21	21
	C. FAMILY																								
	1. Foster Parent																								
	1. Unduplicated no. of families served																								
	2. Unduplicated no. of foster families served																								
	3. Adoptive Parent																								
	1. Unduplicated no. of adoptive families served																								
	2. Sole Parent																								
	1. Unduplicated no. of Sole Parent served																								
	2. Unduplicated no. of other clients served																								
	3. Other Clients																								
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	2. Unduplicated no. of other clients served																								
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PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1												Q2												Q3												Q4											
		New			Continued			Summary Jan to Mar			New			Continued			Summary Apr to Jun			New			Continued			Summary Jul to Sep			New			Continued			Summary Oct to Dec														
		M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T												
1. Unsubstantiated no. of service		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
2. Unsubstantiated no. of service received with the following:																																																	
A. Medical Assistance		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
B. Family Assistance		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
C. Food Security (See Memo)		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
D. Child Support		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
E. Other		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									

ASSISTANCE TO INDIVIDUALS IN CRISIS SITUATION

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1												Q2												Q3												Q4											
		New			Continued			Summary Jan to Mar			New			Continued			Summary Apr to Jun			New			Continued			Summary Jul to Sep			New			Continued			Summary Oct to Dec														
		M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T	M	F	T									
1. Unsubstantiated no. of clients served		1,452	2,326	4,458	0	0	0	1,452	2,326	4,458	1,134	1,734	3,302	0	0	0	1,134	1,734	3,302	1,452	2,326	4,458	0	0	0	1,452	2,326	4,458	1,134	1,734	3,302	0	0	0	1,134	1,734	3,302	1,452	2,326	4,458									
A. CSOP		100	150	300	0	0	0	100	150	300	75	112	225	0	0	0	75	112	225	100	150	300	0	0	0	100	150	300	75	112	225	0	0	0	75	112	225	100	150	300									
B. Youth		1,352	2,176	4,158	0	0	0	1,352	2,176	4,158	1,059	1,622	3,077	0	0	0	1,059	1,622	3,077	1,352	2,176	4,158	0	0	0	1,352	2,176	4,158	1,059	1,622	3,077	0	0	0	1,059	1,622	3,077	1,352	2,176	4,158									
C. Services provided to the following clients:																																																	
A. Medical Assistance		100	150	300	0	0	0	100	150	300	75	112	225	0	0	0	75	112	225	100	150	300	0	0	0	100	150	300	75	112	225	0	0	0	75	112	225	100	150	300									
B. Family Assistance		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
C. Food Security (See Memo)		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
D. Child Support		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									
E. Other		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0									

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1	Q2	Q3	Q4	YTD 2018	YTD 2019	YTD 2020	YTD 2021	YTD 2022
% of assessed persons for the last three (3) years who were found ineligible for the next two averaged (N)		0	0	0	0	0	0	0	0	0
No. of individuals served through statutory programs/services within the prescribed timeline		4,902	2,141	2,330	3,371	6,677	1,465	1,811	2,330	2,330
No. of eligible individuals served through statutory programs/services for the last three (3) years		0	0	0	0	0	0	0	0	0
Percentage of eligible individuals served through statutory programs/services for the last three (3) years		0%	0%	0%	0%	0%	0%	0%	0%	0%
No. of families served through statutory programs/services for the last three (3) years		214	121	89	4	5	45	45	45	45
No. of eligible families served through statutory programs/services for the last three (3) years		0	0	0	0	0	0	0	0	0
Percentage of eligible families served through statutory programs/services for the last three (3) years		0%	0%	0%	0%	0%	0%	0%	0%	0%

PERFORMANCE INDICATORS	UNIT OF MEASURE	Q1	Q2	Q3	Q4	YTD 2018	YTD 2019	YTD 2020	YTD 2021	YTD 2022
No. of individuals in crisis situation served for the last three (3) years		21,708	879	820	13,027	4,438	8,027	11,437	13,728	13,728
No. of eligible individuals in crisis situation served for the last three (3) years		0	0	0	0	0	0	0	0	0
Percentage of eligible individuals in crisis situation served for the last three (3) years		0%	0%	0%	0%	0%	0%	0%	0%	0%

PERFORMANCE INDICATORS	UNIT OF MEASURE	Jan to Mar	Apr to Jun	Jul to Sep	Oct to Dec	Jan to Jun	Jul to Dec	YTD 2018	YTD 2019	YTD 2020
% of applications for non-residential assistance that were processed within 24 hours		100%	100%	100%	100%	110%	92%	0.85832327		
No. of individuals served through statutory programs/services		657	608	611	775	1,445	1,811	2,330		
No. of individuals served through statutory programs/services within the prescribed timeline		657	608	611	775	1,445	1,811	2,330		
Percentage of individuals served through statutory programs/services within the prescribed timeline		100%	100%	100%	100%	110%	92%	72%		
No. of families served through statutory programs/services		0	45	0	0	45	45	45		
No. of families served through statutory programs/services within the prescribed timeline		0	45	0	0	45	45	45		
Percentage of families served through statutory programs/services within the prescribed timeline		0%	100%	0%	0%	100%	100%	100%		
No. of individuals in crisis situation served		4,458	3,610	3,300	6,301	8,067	11,437	13,728		
No. of individuals in crisis situation served within 24 hours		4,458	3,610	3,300	6,301	8,067	8,067	8,067		
Percentage of individuals in crisis situation served within 24 hours		100%	100%	100%	100%	100%	70%	41%		