

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT
MFO 4: REGULATORY SERVICES

PLAN AND ACTUAL ACCOMPLISHMENT FOR THE 3rd QUARTER OF CY 2015

Field Office: 1
Prepared by: LEAH MYLEN L. LUCERO
Position: SWO IV/Head, Standard Unit
Date: October 9, 2015

Reviewed and Approved by: MARCELO NICOMEDES J. CASTILLO
Position: REGIONAL DIRECTOR
Date: October 9, 2015

PERFORMANCE INDICATOR	UNIT OF MEASURE	Q1		Q2		Q3		Q4		TOTAL	
		Plan	Actual	Plan	Actual	Plan	Actual	Plan	Actual	Plan	Actual
1.	No. of SWDAs assessed and registered										
1.1	No. of SWDAs assessed	1	1	1	2	0	1	1		3	4
1.2	No. of SWDAs Registered	1	1	1	2	0	1	1		3	4
2.	No. of SWAs assessed and licensed										
2.1	No. of SWAs assessed	4	3	4	5	4	7	3		15	15
2.2	No. of SWAs licensed	2	1	3	3	3	6	2		10	10
3.	No. of SWAs assessed and endorsed										
3.1	No. of SWAs assessed	7	8	7	8	8	7	6		28	23
3.2	No. of SWAs endorsed	5	5	5	8	6	1	4		20	14
4.	No. of Service Providers assessed and Endorsed										
4.1	No. of PMC assessed	2	no applicant	3	no applicant	3	4	2		10	
4.2	No. of SWMCC assessed	2	2	3	no applicant	3	no applicant	2		10	
4.3	No. of PMC endorsed	2	no applicant	3	no applicant	3	4	2		10	
4.4	No. of SWMCC endorsed	2	2	3	no applicant	3	no applicant	2		10	
5	DCC/DCW assessed/accredited										
5.1	DCC/DCW assessed	170	228	75	0	101	52	100		446	280
5.2	DCC/DCW accredited	30	123	20	123	25	47	25		100	293
6	Solicitation Permit Application Assessed/Issued/Monitored										
6.1	No. of solicitation permit applications assessed	3	2	3	1	4	1	5		15	4
6.2	No. of solicitation permit issued	2	2	2	0	3	1	4		11	3
6.3	No. of solicitation permit applications endorsed to SB	ANA		ANA		ANA	no applicant	ANA			
6.3	No. of issued solicitation permit monitored	10	20	5	4	5	1	5		25	25
7.	No. of Duty Free requests assessed/endorsed/monitored										
7.1	No. of Duty Free requests assessed	ANA	no applicant	ANA	no applicant	ANA	no applicant	ANA			
7.2	No. of assessed Duty Free requests endorsed to SB-Central	ANA	no applicant	ANA	no applicant	ANA	no applicant	ANA			
7.3	No. of Duty Free applications endorsed to DoF monitored	ANA	no applicant	ANA	no applicant	ANA	no applicant	ANA			
8.	No. of complaints received and acted upon										
8.1	No. of complaints received	ANA	1 complaint	ANA	(1)	ANA	no complaint received	ANA			1
8.2	No. of complaints acted upon	ANA	1 complaint	ANA	(1)	ANA	no complaint received	ANA			1
8.3	% of complaints received acted upon	ANA	100	ANA	100	ANA	no complaint received	ANA			100
8.4	% of complaints received acted upon within seven (7) working days	ANA	100	ANA	100	ANA	no complaint received	ANA			100

Based on the refined
MFOs and PIs

SWAs licensed
NGOs accredited
Service provider accredited
PMC
SWHSC